In-Cab Communications

Improve driver retention and customer satisfaction with the industry's leading onboard experience for drivers in the cab. ORBCOMM's productivity, communications, driver monitoring and compliance features will improve customer service, reduce unnecessary paperwork, increase driver efficiency and encourage safer driving—leading to fewer route miles, better asset utilisation and enhanced fleet safety.

Jobs and automated workflow

Guide drivers automatically through their day by creating, editing and sending jobs to them on the road. Schedule a driver's work, including deliveries, pick-ups, fuel stops, rest locations and more. Auto-arrive forms display on reaching a destination to deliver work instructions for that location.

Driver messaging

Improve communication between drivers and the office with two-way messaging. Design custom message and data entry forms and send messages to specific vehicles or groups. Use text-to-speech functionality for additional safety; messages marked as urgent create audio notifications from the in-cab device to the driver.

Driver performance scoring

Give live, on-board driver scoring, feedback and coaching to drivers measured across three categories; safety, compliance and driving performance. Customise the advice for different vehicles. Simple colour-based scoring and peer comparison highlight areas for improvement.

Electronic DVIR

Enable drivers to scan documents, capture signatures and take vehicle images with their in-cab device. Auto edge detection and enhancements ensure image results are high-resolution, clear and readable.

Truck-specific navigation

Provide drivers with truck-specific, onboard navigation so that they can select safe, optimal routes based on vehicle height, weight and length restrictions to get to their destinations. We partner with Garmin, TomTom and ALK to ensure you have the choice of navigation app that suits you best.

Temperature monitoring in the cab

For refrigerated fleets, give drivers a real-time view of the reefer status while on the move. The Trailer Temperature app provides a live view of refrigeration settings and temperatures—and immediate notification to the driver if a problem occurs.
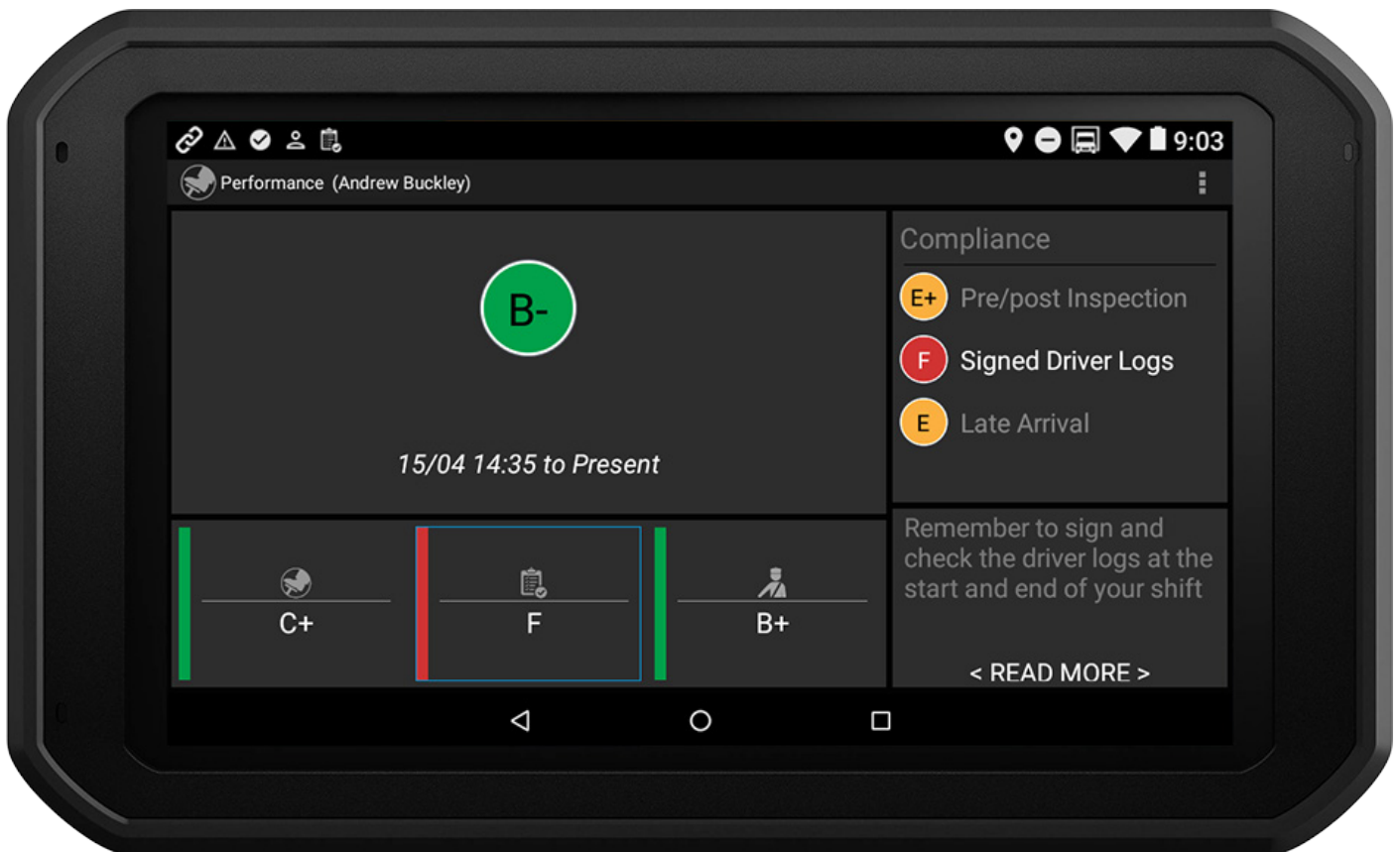
Communications hub

Send important documents, training guides, videos and images to drivers' devices. The secure in-cab viewer means that drivers can't copy or share any of the content. Send files to an individual device or group of devices, and schedule when files are distributed and when they expire.

Industry-leading Android devices

ORBCOMM's software runs on reliable and proven Android devices like the Garmin Fleet 780, the TomTom Bridge and Samsung Galaxy tablets. They are purpose-built for the trucking industry and are ultra-reliable.

Part of the Truck Management solution

The in-cab experience for drivers is part of the advanced Truck Management product. By combining ORBCOMM software with reliable, devices based on Android, BT 500 hardware and the powerful back-end reporting platform FleetManager, ORBCOMM's solution helps you achieve higher ROI by improving compliance, driver performance, fleet safety, operational efficiency and productivity.

Live onboard driver scoring, feedback, and coaching improves driving behaviour right in the cab.

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