ORBCOMMconnect
M2M/IoT subscriber management simplified

A powerful, web-based subscriber management platform for managing and integrating M2M assets and IoT devices.

ORBCOMMconnect is a powerful, web-based subscriber management platform designed to reduce the complexity of managing and integrating M2M assets and IoT devices across multiple networks by consolidating connectivity offerings.

The service makes it easy to enable wireless capability across a broad range of IoT solutions through a single API or unified web portal that simplifies device provisioning, subscriber management, alert set up to prevent data overages and much more.

5 reasons to choose ORBCOMMconnect for M2M/IoT service delivery

1. **Multi-network management**
   Easily manage and provision subscribers across multiple networks, including seven terrestrial networks with support for 2G, 3G, 4G LTE and CDMA communications as well as three satellite networks. A flexible and secure API or unified web portal reduces service complexity and integration.

2. **Multi-level account structure**
   Both small and large enterprises can easily manage subscribers with up to four levels of account structure (Enterprise, Organization, Account, Subaccount) for better visibility, analytics and control.

3. **Automated alerts and overage control**
   Go beyond simple notifications by assigning account-wide alerts that trigger condition-based actions to control usage overages, subscriber status changes and more. Alerts can be automatically sent to one or multiple email addresses for added visibility.

4. **Robust reporting capabilities**
   Turn big data into smart data with pre-defined and custom reports for better business planning that helps reduce and control costs. Filter reports by carrier, organization, account, price plan and more, and easily export your reports as spreadsheets.

5. **Stability and security**
   A fully redundant network and secured data center ensure service continuity and seamless data recovery in a disaster situation.

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**Multi-network support**

**Single API or unified portal**

**Powerful subscriber management**

**Automated alerts**

**Overage control**

**Robust reporting**

**Web-based and user-friendly**

**On-the-go access**
A single-source solution
Customizable and flexible
Create your own portal using ORBCOMMconnect’s flexible and secure API or simply customize your dashboard within the default portal. Either way, device data is seamlessly delivered directly to enterprise systems. Get snapshot views of all your devices and drill down for detailed information.

Simple and intuitive
Clean, easy-to-navigate user interface gives one-click access to key analytics, customizable tables, and pre-defined or custom reports that load quickly on your screen or can be downloaded for added convenience.

ORBCOMMmobile
On-the-go subscriber management
Available for iOS and Android, ORBCOMMmobile allows you to view and manage subscribers on the go.

Monitor status, activate, suspend or deactivate a subscriber, change a price plan and more, all from the palm of your hand, with our convenient and easy-to-use app.